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September 13, 2021

**Public Service Commission of South Carolina
101 Executive Center Drive, Suite 100
Columbia, South Carolina 29210**

Re: Approval of the use of Electronic Bill of Ladings

Dear Public Service Commision of South Carolina:

Need It Moved? LLC is requesting to utilize bill of ladings electronically. The electronic platform being used is PDF Filler. Need It Moved? LLC is not requesting a waiver of Regulation 162 but rather approval of a digital form of the standardized bill of lading that is currently being used in paper form only.

This platform creates clarity in charging, record keeping, time keeping and enhanced tariff compliance. With PDF Filler our record keeping will be immediate and more accurate. The goal of this request is to have all bill of ladings electronic as this will help facilitate tracking and access, as well as providing a clear audit trail for every bill of lading. We request for this change, if approved, to take place as soon as possible.

PDF Filler requires the customer to sign for the release of their household goods and initial for agreement to insurance valuation. PDF Filler also requires the customer to sign for payment of regulated charges for services rendered and the receipt of their household goods. Signatures will

be made by customers in the field through the use of a form on an electronic device before, during and after the move. Once the move is completed and the documents on PDF Filler are signed, the customer will immediately receive an emailed copy of the Bill of Lading in printable PDF form. If the customer is unable to receive an emailed copy of the Bill of Lading, a paper copy will be made available to them immediately.

Bill of ladings in PDF Filler will be sequentially numbered for tracking purposes per Regulations 103-159 and the requirements of Need It Moved? LLC. All bill of ladings will be stored on Need It Moved? LLC's database via an external harddrive. Need it Moved? LLC will be able to give inspectors immediate access to the database to perform audits and will be able to produce requested bill of ladings digitally or in printed form per audit instructions.

Please refer to Exhibits A, B and C as attachments to our request for examples of certain documents and information regarding the use of bill of ladings in PDF Filler.

- *Exhibit A - Outline of Company Procedure using PDF Filler*
- *Exhibit B - Carrier and Customer view of PDF Filler*
- *Exhibit C - Retrieving generated bill of ladings in PDF Filler for audit purposes*

Thank you in advance for your time and consideration. Please do not hesitate to contact me if you have any questions or require any additional information.

Sincerely,



Adam Butler

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